



Dallas Fire-Rescue Event Request Guidelines

The Dallas Fire-Rescue (DFR) Department puts a high priority on interacting with the citizens it serves. When schedules permit and when not committed to a fire or medical incident, our crews proudly participate in community events, school visits and station tours. We are unable to support private events such as birthday parties and business openings.

SHOW & TELL/STATION TOUR PROGRAM

Show & Tell and Station Tour requests should be e-mailed to DFRshowandtell@dallascityhall.com at least 10 days but not earlier than 45 days prior to your event. For our current event guidelines please visit our website at www.dallasfirerescue.com.

All Fire Apparatus and Fire Stations are on 24-hour call and can be dispatched to an emergency at any time, i.e., before or during an event. In such case, fire crews are unable to notify the event organizer of any delays and/or cancellations while responding to a fire or medical incident.

Show & Tell:

Only (1) Fire Engine is allowed for show and tell visits. Rescues (ambulances) are not available. Appearances at events are limited to a maximum of two hours in duration.

Station Tour:

DFR fire stations are open daily between 9:00 a.m. and 5:00 p.m. for tours and visits on a **prearranged and preapproved basis**. Visitors are welcome to meet our firefighters/paramedics and see the equipment used to keep their neighborhoods safe. Station 21 located at Love Field Airport does not conduct station tours due to Homeland Security issues.

Tours are limited to groups of 25 or fewer. For safeguarding purposes, please ensure an appropriate adult to child ratio for adequate adult supervision.

FIRE SAFETY & EDUCATION PROGRAM

To request educational material, a speaker or to schedule one of the following programs, please call (214) 670-4633 or e-mail: DFDeducation@dallascityhall.com to coordinate. Other special topic programs may be presented upon request

- Fire Extinguishing Demonstration
- Fire Safety House
- Hazard House
- High Rise/Office Fire Safety
- Home Fire Safety
- Little Squirt Robot
- Playsafe – Be Safe
- Riskwatch
- Sparky Puppet Show
- Other